

Family Services Early Learning and Child Care 219-114 Garry Street Winnipeg MB R3C 4V6 (204) 945-0776 Toll Free: 1-888-213-4754

Services à la famille Apprentissage et de garde des Jeunes enfants 219-114, rue Garry Winnipeg MB R3C 4V6 204-945-0776 Sans frais: 1-888-213-4754

To I Destinataire;	Joanita D'souza	
Centre/Home Name / Nom de la		
Location / Adresse:	274 Edelweiss Crescent	Facility No. / Numéro d'établissement: 101316
	Winnipeg Manitoba	Postal Code / Code Postal: R2G2L8
Licence No. / Numéro de licence: 88764	Dated / For the period from Licence datée du: Aug. 21, 2015 Pour la période du	to / :: Aug. 21, 2015 au: Sept. 30, 2015

## THIS ORDER REQUIRES COMPLIANCE WITH THE FOLLOWING REGULATIONS / CET ORDRE EXIGE LE RESPECT DES RÈGLEMENTS SUIVANTS:

Regulation Number / Numéro du règlement	Violation / Infraction	Required Compliance Date / Le règlement doit être respecté à partir du
	On August 19, 2015 at approximately 10:55 a.m., Ms. Eden Tomczyk, Child Care Co-ordinator (CCC), Manitoba Early Learning and Child Care (MELCC) visited the licensed family child care (FCC) home of Ms. Joanita D'souza, for the purpose of monitoring compliance to licensing legislation.	
	As the CCC was parking her vehicle in front of Ms. D'souza's house, the CCC observed Ms. D'souza in her front yard mowing the grass. The CCC then observed Ms. D'souza stop the mower and quickly go into the house.	
	The CCC approached the side door of the home. When Ms. D'souza came to the door to let her in, the CCC observed the door was unlocked. Inside the home, the CCC observed one infant seated in a highchair in the kitchen eating a snack; and one preschool child and two school aged children sitting on the carpet, in the living room, looking at books. Other than Ms. D'souza, the CCC did not observe anyone else in the home at this time.	
	Further to this incident, the CCC conducted a follow-up visit on August 20, 2015 whereby the CCC observed that the attendance record was inaccurate. In addition, the CCC noted the absence of child information records for a child in care.	
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Child Care Co-ordinator / Coordonnateur des garderies d'enfants: Eden Tomczyk
Addresss / 975 Henderson Hwy, Winnipeg Mb R2K 4L7
Phone Number / Numéro de téléphone: 204 938-5185
Director – Early Learning and Child Care: / Directrice Apprentissage et garde des jeunes enfants:

THIS ORDER MUST BE CLEARLY POSTED FOR THE INFORMATION OF ALL PARENTS/

CET ORDRE DOIT ÊTRE AFFICHÉ À LA VUE DE TOUS LES PARENTS

Date / August 25, 2015
Date:



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	Joanita D'souza	
Centre/Home Name / Nom de la	garderie: Joanita D'souza	
Location / Adresse:	274 Edelweiss Crescent	Facility No. / Numéro d'établissement: 101316
	Winnipeg Manitoba	Postal Code / Code Postal: R2G2L8
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	WHEREAS, the licensee fails to meet The Community Child Care Standards Act and Manitoba Regulation 62/86 as hereinafter provided.	
Act s. 3(1)	3(1) Every person providing child care shall at all times provide an environment that is conducive to the health, safety and well-being of the children.	
Act s.15.3	15.3 A facility's safety plan must be in accordance with any regulations and must include a procedure for	
	(i) controlling visitor access to the facility,	
	And Manitoba Regulation 62/86 (the "Regulation") sections:	
23(1)	23(1) Every licensee shall keep current records of child and family information for each child enrolled during the period of enrollment and for a period of at least two years after discharge	
23(2)	23(2) Every Ilcensee shall keep daily attendance reports that indicate arrival and departure times with respect to each child enrolled in the family child care home, and shall maintain these reports on file for a period or two years.	
24 (1)	24(1) Every licensee shall ensure that children attending the family child care home are supervised at all times.	
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	Co-ordinator / teur des garderies d'enfants:	Eden Tomczyk
Address / Adresse:	975 Henderson Hwy	, Winnipeg Mb R2K 4L7
Phone Nun Numéro de	nber / téléphone: 204 938-51	85
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Director – Early Learning and Child Care: /
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	Joanita D'so	ouza
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24 (1.1)	24(1.1) The licensee shall ensure that the supervision referred to in subsection (1), whether direct supervision or indirect supervision,  (a) protects the health and safety of each child; and (b) is appropriate to each child's developmental age	
31(1)	31(1) Every licensee shall ensure that where infants are cared for in the licensee's family child care home the infants are (a) attended while eating or having a bottle;	
	AND WHEREAS this order is being issued pursuant to section 18 of the Act which states:	
Act s.18	18 Where the director  (a) is satisfied that any facility described in a licence is not being operated and maintained in compliance with the requirements or standards prescribed in the regulations for that type of facility; or	
	(b) the director believes that a facility described in a licence is being operated and maintained in a manner that is hazardous to the health, safety or well-being of children receiving child care in the facility;	
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Child Care Co-ordinator / Coordonnateur des garderies d'enfants: Eden Tomczyk	
Address / Adresse: 975 Henderson Hwy, Winnipeg Mb R2K 4L7	
Phone Number / Numéro de téléphone: 204 938-5185	
Director – Early Learning and Child Care: /	

Directrice Apprentissage et garde des jeunes enfants:

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To / Destinataire:	Joanita D'souza		
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	Winnipeg Manitoba	Postal Code / Code Postal: R2G2L8	
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	the director may, by written order, require the person operating the facility to take such measures as shall be specified in the order, and within such time limits as may be specified in the order, to remedy the non-compliance or to remove the hazard, as the case may be and shall serve a copy of the order on the person operating the facility.  AND WHEREAS the Director believes this Licensing Order is	
	AND WHEREAS the Director believes this Licensing Order is necessary to protect the health, safety or well-being of children receiving care at the family child care home.	
	THE DIRECTOR HEREBY ORDERS THAT:	
	(1) Children are to be supervised at all times.	IMMEDIATELY
	(2) Licensee must attend to infants while eating.	IMMEDIATELY
	(3) Entry to the FCC home must be kept locked and be monitored throughout the FCC home's operating hours.	IMMEDIATELY
	(4) Licensee must have current child and family information for all children receiving care.	IMMEDIATELY
	Page 4 of	75

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Directo Directri	r – Early Learning and ce Apprentissage et g	Child Care: / arde des jeunes enfants:

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Centre/Home Name / Nom de la	Joanita D'a	souza		
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	(5) Child attendance records must be kept accurate at all times	IMMEDIATELY	
	(6) The licensee must attend a meeting, arranged and conducted by the CCC when children are not present, to review legislation specific to: supervision, attendance records, child information records, and providing an environment that is conducive to the health, safety and well-being of children.	September 9, 2015	
	(7) All parents with children currently enrolled at the Centre must be informed by the licensee of this Order.	IMMEDIATELY	
	This Order must remain in a prominent place within the Centre at all times and is not to be removed until authorized by the Director of Manitoba Early Learning and Child Care.		
	This Order may be appealed to the SOCIAL SERVICES APPEAL BOARD within (30) days of receiving notice of the order		
	Page 5 of 5		

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